CYGNET.ONE

Success Story

From Chaos to Control: Centralizing Litigation for one of India's global multi-industry giants with Cygnet's Custom Litigation Management Solution



Summary

One of India's largest and most diversified conglomerates partnered with Cygnet to transform its litigation operations. The group faced fragmented legal processes, deadline risks, and limited visibility across business units.

Cygnet implemented a centralized, cloud-based Litigation Management Solution (LMS) to digitize legal workflows, automate document handling, and enable real-time collaboration. The result? A 40% faster case resolution rate, 30% reduction in legal costs, and complete deadline adherence, empowering the legal function with transparency, control, and strategic foresight.



About Client

The company is one of India's largest and fastest-growing conglomerates, with diversified interests spanning energy, ports, airports, cement, logistics, media, infrastructure, and finance. Operating across industries and geographies, it manages an extensive volume of litigation that requires coordination among internal legal departments, business units, and external law firms.

With operations in multiple sectors and jurisdictions, the group faced rising challenges in maintaining visibility, consistency, and control over its legal cases. To modernize its approach and reduce litigation-related inefficiencies, the company partnered with Cygnet to implement a customized Litigation Management solution (LMS).

Industries

Energy, Real Estate, Manufacturing, Construction

Headquarters

Ahmedabad, India

GSTNs

1000+

Business Challenge

The legal complexity arose from both scale and diversity. Key challenges included:

- **Disjointed legal case tracking:** Each business vertical maintained its own legal records and processes, resulting in fragmentation and duplication of legal information.
- **Deadline management gaps:** Without a unified calendar or task manager, critical court deadlines and filings risked being overlooked, leading to compliance issues and unnecessary legal costs.
- **Inefficient document handling:** Manual creation, sharing, and version control of legal documents created workflow bottlenecks and confusion across teams.
- **Limited real-time reporting:** Leadership lacked visibility into ongoing litigation matters, cost exposure, and case statuses—making informed decision-making difficult.
- **High operational risk:** Due to the scale of legal operations, the absence of an automated, centralized system posed a high risk of non-compliance, audit issues, and resource drain.

Solution Implemented

A custom-built, cloud-based **Litigation Management Solution (LMS)** was implemented with advanced features designed to meet the unique challenges of a multi-sector enterprise:

- **Centralized case repository:** All legal data was consolidated into a single digital platform—accessible across legal, compliance, and leadership teams—ensuring consistent, up-to-date records across departments and locations.
- **Deadline automation & task tracking:** Built-in reminder systems and role-based workflows ensured no filing or court hearing was missed. Automated task assignments improved accountability and ensured smooth handoffs.
- **AI-powered document handling:**
  - » Automated document generation using standardized templates
  - » Integrated digital signatures and approvals
  - » Secure file sharing between departments and external legal teams
- **Predictive legal analytics:** The LMS provided predictive analytics based on historical data, allowing teams to forecast litigation outcomes, allocate legal resources more strategically, and evaluate law firm performance.
- **Stakeholder collaboration & portal access:** Business units and external counsel were granted controlled access to real-time case updates and document exchange modules—improving transparency and communication.

Impact Created

A significant transformation in litigation operations was achieved following LMS adoption:

40% faster case resolution: Administrative delays and back-and-forth communications were reduced, leading to quicker decision-making and faster progress on cases.

30% reduction in legal costs: Better collaboration, automation, and task tracking helped optimize law firm engagements and internal legal resource allocation.

Smarter legal strategy: With analytics in place, the legal team could anticipate risk, improve success rates, and fine-tune legal strategies in real-time.

Deadline adherence: Missed deadlines were eliminated due to real-time alerts and centralized tracking—improving compliance and lowering risk.

Group-wide legal alignment: Legal teams across multiple sectors now operate from a unified legal platform, enabling consistency and scalability.

Conclusion

The adoption of a centralized **Litigation Management Solution** marked a strategic shift toward digitized, insight-driven legal operations. By combining cloud automation, predictive analytics, and seamless stakeholder collaboration, the organization strengthened its legal posture, optimized cost, and positioned itself for scale.

This transformation has not only improved current case handling but also created a resilient legal framework for future regulatory and operational challenges.

CYGNET.ONE

CYGNET.ONE is dedicated to excellence with its specialized offerings in Tax Transformation, Finance Transformation, Digital Signatures, and a wide array of compliance-driven solutions. Cygnet.One's global tax solution, recognized by authorities of multiple countries such as Belgium, UK, UAE, Saudi, Malaysia, India ensures standardized, seamless compliance across borders. As a Peppol-certified service provider, we simplify global trade by offering unified access to the Peppol network, eliminating multi-connection complexities and enabling cost-effective, scalable compliance.

As global mandates evolve, CYGNET.ONE bridges the gap between compliance advisory and technology implementation, positioning itself as a one-stop solution for enterprises navigating complex regulatory landscapes. With ERP-agnostic integrations, country-specific configurations, and built-in analytics dashboards, CYGNET.ONE is ready to support e-invoicing and taxation compliance across 30+ countries, helping businesses streamline cross-border transactions with confidence

CO-IDEATE	Co-Ideate for new product development & new market GTM
CO-CREATE	Co-Create technology enabled connected business solutions
CO-INNOVATE	Co-Innovate intelligent solutions with Cygnet launchpad.
CO-EVOLVE	Co-Evolve with a strong continuum of Cygnetians, clients, & partners.

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