CYGNET.ONE

Cygnet.One

Cygnet Infotech is dedicated to excellence and is re-evolving as CYGNET.ONE to help consolidate its specialized offerings in Compliance transformations, Digital & Quality Engineering, Enterprise Modernization, Data, AI & Analytics Hyper Automation, Test automation, Digital signature, and a myriad of other offerings across Americas, the UK & Europe, Africa, the Middle East, and the Asia Pacific.

Through Cygnet Cosmos, our digital transformation framework, we empowers organizations to achieve business process transformation through co-ideation, co-creation, co-innovation, and co-evolution.

Cygnet.One serves as a one-stop destination for intelligent solutions, delivering value from ideation to execution, ultimately driving success for clients and partners worldwide.

Our CSR initiative, LivingtheTrust.com, drives us to dedicate 10% of our profits to digital education.

Vision

Empowering lives globally through technology-enabled business solutions

Mission

From ideation to execution –
Your trusted partner

Purpose

Living the Trust of Clients, Cygnetians, Communities

Values

- Customer Centricity
- Fearless Creativity
- Quality Excellence
- Entrepreneurial Spirit

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Message from Founder & Managing Director

"At Cygnet.One, every step, every innovation is a stride toward a future where technology converges with human creativity, emotions, and intuitive Intelligence. We aim to unlock the power of the human mind through out-of-the-box ideation to start with until last-mile execution for solving organizational challenges. Our focus is to optimize ROI. With the COSMOS framework, we empower our customers, employees, community, and partners, fostering a sense of Oneness. Join us on this journey into the future as we redefine the digital landscape."

Niraj Hutheesing

Founder and Managing Director, Cygnet.One

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Serving Fortune 1000 across 35 countries since the year 2000.

Living the Trust

Certifications & Compliances

D-U-N-S® REGISTERED™

CMMI DEV | ML 3 APPRAISED SVC
Appraisal # 68119 | Exp. Dec 19, 2026

ISO 9001:2015

ISO 27001:2013

AICPA SOC 2

EU GDPR COMPLIANT

HITRUST CSF Certified

Partnerships:

aws

SAP

Microsoft

UiPath™

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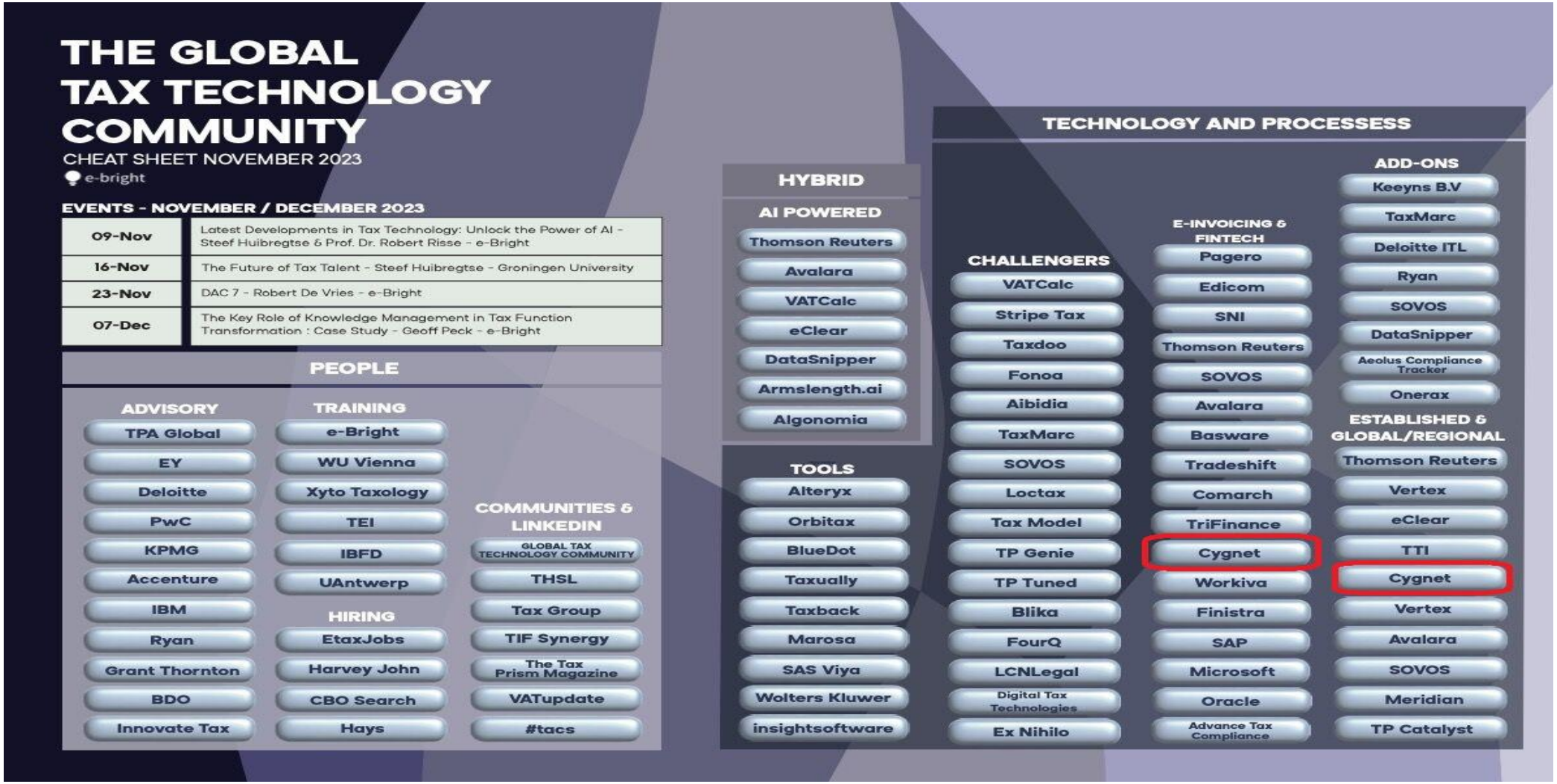
Globally recognized as a leading company in the Tax space



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Witness our Strategic Partner Ecosystem

One of the Big 4's

Big 4 in India & KSA have placed their **trust** in us by utilizing our solution, **white-labeled** under their brand name

World's 2nd largest Payment processing company

Has globally **partnered** with us to promote our **Fintech solutions** in India & Southeast Asia

Largest E-commerce company

One of the largest e-commerce company in India has **partnered** with us to promote our **withholding tax solutions** to a wider market

JV with Japan based group company as well as **reselling their solutions** in wider market

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Integrated Cygnet Offerings – Powered by Cygnet COSMOS

	Business Transformation	Quality Transformation	Innovative Transformation
Products & Platforms	**Tax Transformation** Cygnet Tax (India • GCC • Europe) | Cygnet Vendor Post box | Cygnet IRP | Cygnet Bills		CYGNATURE by Cygnet.One Blockchain-based Digital Signing Solution
	Finance Transformation Cygnet Finalyze | Cygnet Origin | AA-TSP		Cygnet Account Aggregator Sharing of Financial Data to a customer or FIUs from various FIPs
	Intelligent Document Processor	TESTINGWHIZ by Cygnet.One Codeless Test Automation Tool	AUTOMATIONWHIZ by Cygnet.One On-demand & Ready to Deploy BOTS
Digital Services	Digital Engineering	Enterprise Applications & SAP	Quality Engineering Service	Data, Analytics, AI/ML, Hyperautomation
	Cygnet Big Bets : Microsoft | AWS | SAP			
	Cygnet Domain & Consulting	Next Generation Managed Services	TESTINGWHIZ by Cygnet.One AUTOMATIONWHIZ by Cygnet.One	Security as a Service	Tech Research & Innovation
	Hi-tech | Manufacturing | Consumer | Financial Services | Insurance			

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Cygnet COSMOS framework

Our GTM Approach - Digital Transformation Framework for Immersive Experience

CO-IDEATE

Co-Ideate for new product development & new market GTM

CO-CREATE

Co-Create technology enabled connected business solutions

CO-INNOVATE

Co-Innovate intelligent solutions with Cygnet launchpad.

CO-EVOLVE

Co-Evolve with a strong continuum of Cygnetians, clients, & partners.

Go To Market

Guides your transformation journey from ideation, to build, to scale, to execute

Speed to Value

Cygnet Launchpad to maximize speed (technology accelerators, frameworks, solutions)

Industry-First Approach

Access to our multidisciplinary domain expertise you need across all time zones

Outcome Based Method

Focus on human-centric, outcome-first approach to deliver 360º customer experience

40%

Faster Time to Market

30%

Productivity

20%

Cost Reduction

50%

Optimized ROI

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CYGNET.ONE

What we do

Digital Automation Services

01

Cygnet Services Portfolio

Go To Market – Powered by Cygnet COSMOS

1 Digital, Application & Product Engineering

- Product Ideation & Strategy
- Enterprise Application Development
- Application Modernization
- Architectural Excellence
- Cloud Engineering

2 Enterprise Applications & SAP

- Consulting & Advisory
- Implementation
- Enterprise Platform Integration
- SAP testing automation

3 Data, Analytics, AI, & Automation

- Data Management & Governance
- Data Migration & Modernization
- Data Virtualization
- Data Visualization
- Data Analytics, AI/ML, IoT
- Automation

4 Digital Commerce & Experience

- Unified Commerce
- Digital Experience Engineering
- Experience Transformation (UI/UX)
- MACH & Composable Commerce
- Salesforce
- Adobe

Cygnet Big Bets : Microsoft | AWS | Salesforce | SAP

Cygnet Domain & Consulting	Agile | DevOps | DevSecOps	Next Generation Managed Services	Digital Quality Engineering as a Service TESTINGWHIZ by Cygnet Digital	Security Operations as a Service	Tech Research & Innovation

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Digital Services - Key areas of focus

Digital, Application & Product Engineering

- Technology Due Diligence
- Application Modernization & Disposition
- API Economy & Integration Services
- Cloudification
- Agile, DevOps, and DevSecOps
- Next-Gen Managed Services

Source to Pay (S2P)

- Vendor onboarding, verifications, and validations
- Intelligent document processing
- Payment gateway integrations
- Spend analysis forecasting & BI reports
- Digital Signing

Data, Analytics, AI, & Hyper automation

- Data Management and Governance
- Data migration, modernization, and Visualization
- Hyper Automation
- AI/ML

Enterprise Applications & SAP

- SAP Testing Accelerators
- Consulting and implementation | Enterprise Platform Integration
- Application Management Services
- SAP Add on Automation (GRN-ASN-MIGO-MIRO)
- Export Import process automation

Quality & Security

- SAP Testing Accelerators
- Consulting and implementation | Enterprise Platform Integration
- Application Management Services
- SAP Add on Automation (GRN-ASN-MIGO-MIRO)
- Export Import process automation

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Digital Transformation Pillars

Redefine the way how you compete, create and capture value by unlocking the Power of Digital using Digital Transformation Pillars

ARCHITECTURE

Business

Process Mining, Business Process Reengineering, Hyperautomation

Data

Data Aggregation, Data Migration, Management & Governance, Data Lakes, Warehouses, Visualization

Application

Application Portfolio Rationalization, Application Disposition, Application Modernization

Technology

Technology Refresh, Full life cycle API management, Integration Services

INFRASTRUCTURE

Cloud Adoption

Cloud Migration, Cloud Native Development, Cloud Governance

DevOps

Maturity Assessment, CI/CD, DevOps, IaaC, Containerization, Landing zones

Platform Optimization

Cost Optimization Strategies, Right sizing & Policies, Replatform, Refactor

Governance

Infrastructure Operations & Management, Monitoring, Governance & Compliance

SECURITY

Assessment

Complete assessment against security controls e.g., ISO 27001

SSAT

Software health for vulnerability detection, OSS licensing and IP risk identification, Resiliency etc.

DAST

Penetration Testing, Container scanning for vulnerability, Web/Mobility/API security testing

Data Protection

Privacy, Availability & Integrity of data using encryption, access control, Network & Physical security

QUALITY

Maturity Assessment

Quality engineering maturity, Quality assurance to Engineering

Test Automation

Functional test automation, Enterprise application test automation

Quality Engineering

QE center of excellence, Value based delivery using next-generation tools (LCNC)

Digital Assurance

Digital assurance using various dimensions e.g. Business, Technology, User experience

EXPERIENCE

Customer Experience

Deliver customer experience using multi experience platforms

Employee Experience

H2R Transformation using IDP, Cygnova, AutomationWhiz & Cygnature

Vendor Experience

S2P transformation using Cygnet Vendor Postbox, Purchase digitization

Stakeholder Experience

Transform enterprise across the continuum simple->integrated->automated->Intelligent

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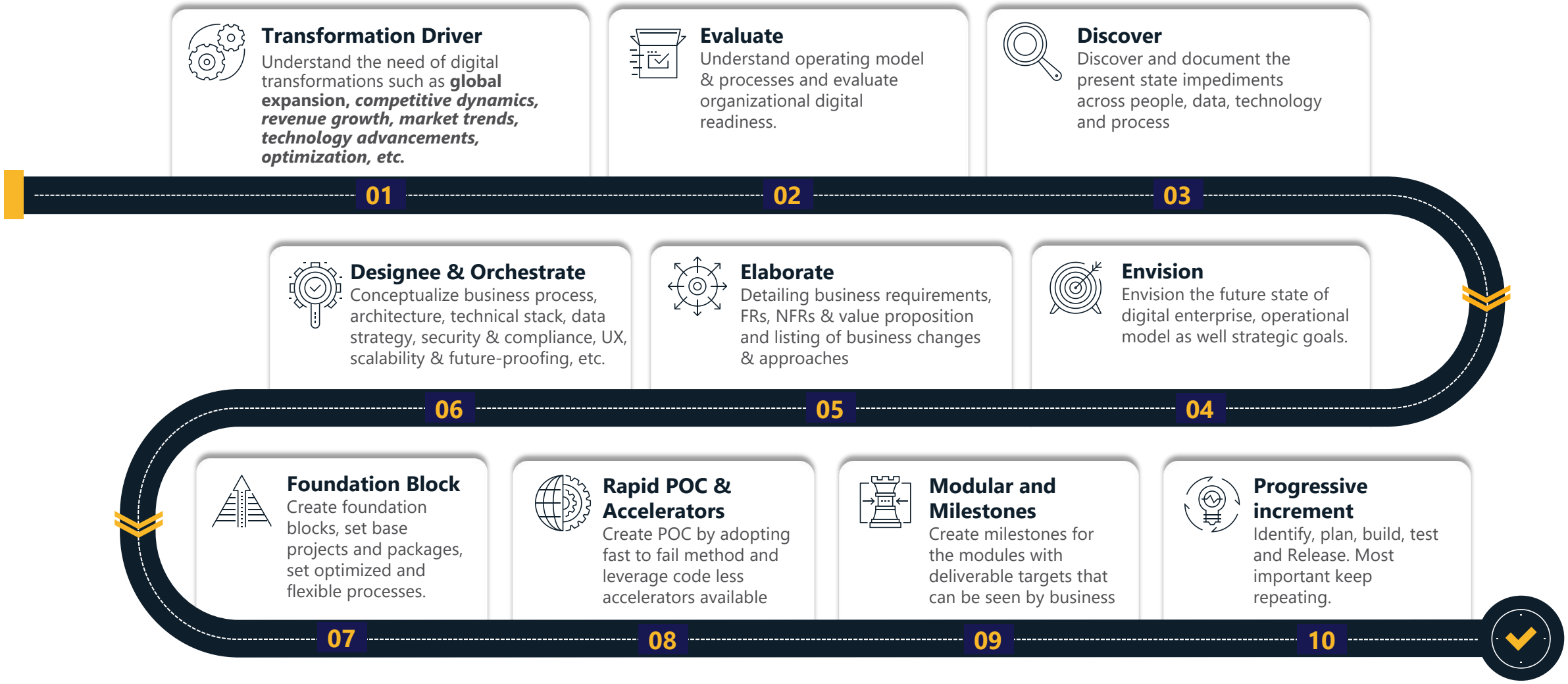
Digital Transformation Journey



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Key Technology Platforms

Digital, Application & Product Engineering

Backend Technologies

Low-Code No-Code

Mobile Technologies

IoT

Database

Cloud & DevOps

Frontend Technologies

Enterprise Application

Blockchain

Testing

Enterprise Applications & SAP

Enterprise Application

Database

Backend Technologies

Testing

Data, Analytics, AI, & Automation

Backend Technologies

Frontend Technologies

Database

ETL & Data Visualization

Digital Commerce & Experience

Backend Technologies

Frontend Technologies

Database

ETL & Data Visualization

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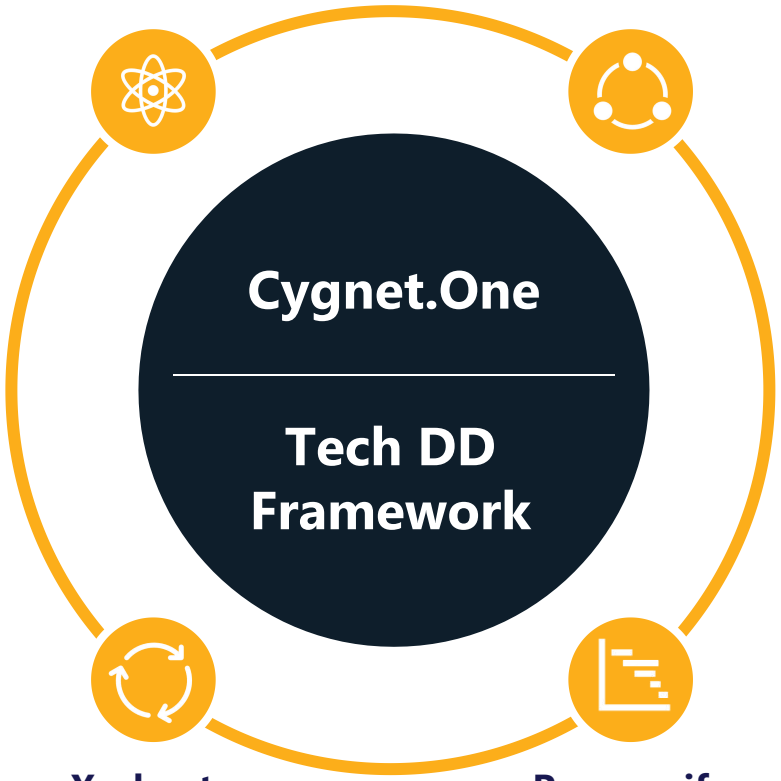
Our Tech DD Framework

We do not transform, We “EVOLVE”

How we do?

- Stakeholder Workshop
- Architecture
- Infrastructure & Security
- Application Analysis
- Quality & Process Analysis
- RoI Analysis



What you get?

- Digital Maturity Assessment Report
- Gap Analysis Report
- As-Is Solution Architecture
- Infrastructure & DevOps report
- Proposed Solution architecture
- Proposed DevOps architecture
- Application Disposition Plan
- Proposed Roadmap

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Why Cygnet.One? – Driving transformation through Next-Gen technologies

…being an early adapter of disruptive technologies, Cygnet.One has enabled; **Business, Intelligence, and Experience transformation for customers**

We take a consultative approach to offer business solutions that help our clients to move to the next stage of digital maturity

AI

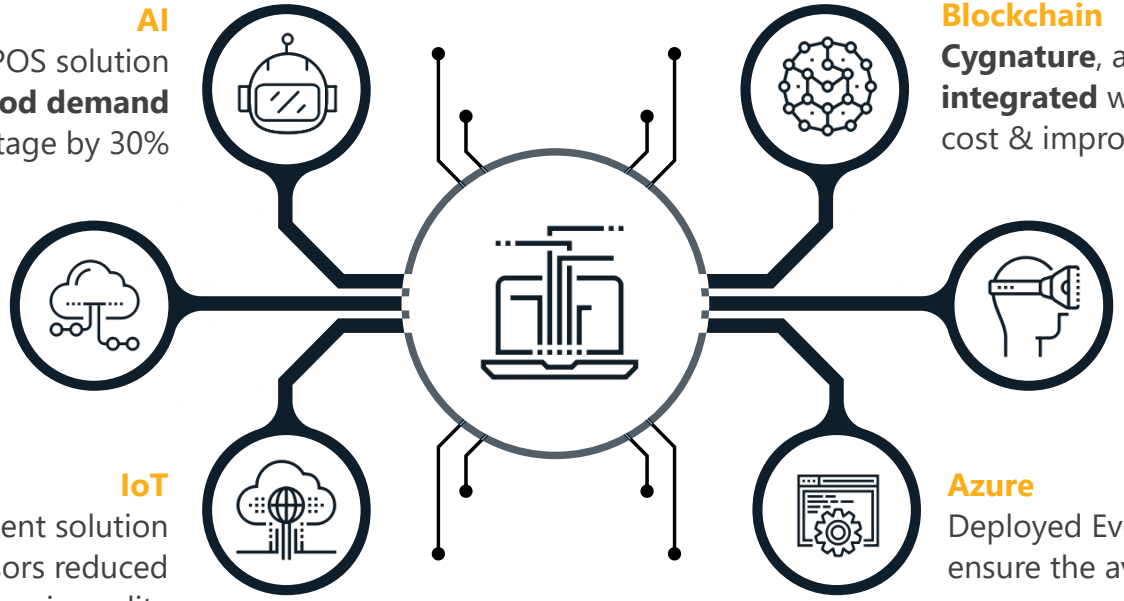
Integrated and AI enabled **Smart** POS solution with 96.45% accuracy of real-time **food demand prediction** reduced food wastage by 30%

Multi Cloud

Blockchain enabled **Product Traceability** solution deployed on **AWS, Azure & Oracle** for cost optimization and increased reliability

IoT

Smart Algorithm based Traffic Management solution which is **integrated** with IoT devices & sensors reduced congestion, lower emissions and increased the air quality



Blockchain

Cygnature, an Electronic Signing Solution which is **integrated** with DMS & CLM solutions to reduce operational cost & improve TAT. Best Blockchain Product of the Year 2018

Metaverse

Integrated ODOO ERP and with **BI, AI/ML, and Blockchain**, which reduced time to launch new recycling facility along with shifting business to Metaverse and improved operation efficiency by 30%.

Azure

Deployed Event Management Solution on cloud to ensure the availability and saleability of the solution

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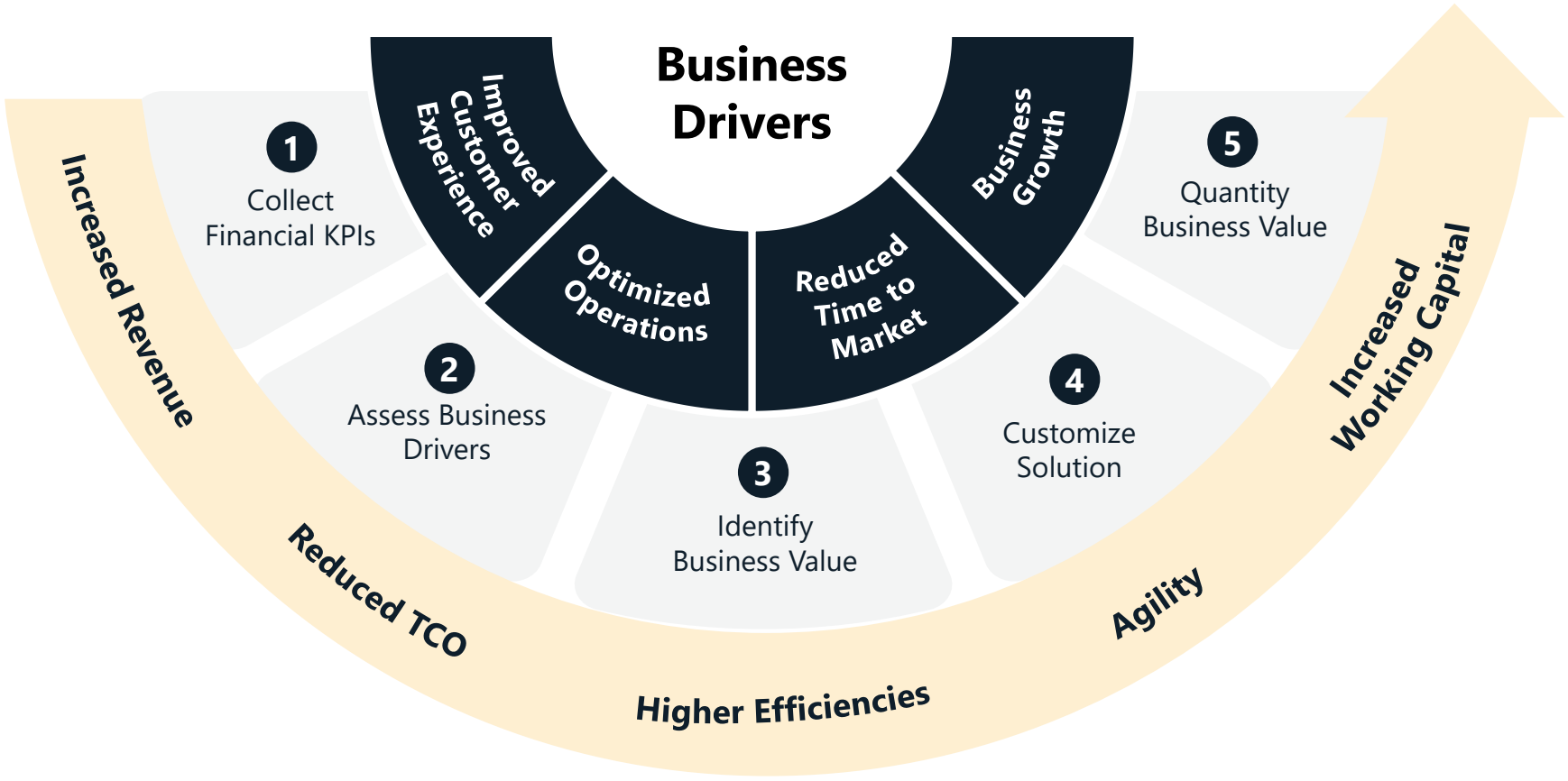
Our Next Generation Value & Outcome Based Delivery Model

Cygnet.One's next generation delivery focusing on enabling business value through best-in-class Delivery



Value Management Enablers

- Value Based SLA
- Integrated Delivery Model
- Value Based Analytics
- Flexible pricing model
- Innovation Framework

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Cygnet.One enabling Industries to Living Digital

Finance & Insurance

- AVANT
- BRIGHTROCK
- DivideBuy — The smarter way to pay
- HDFC BANK
- NOBILEX
- RS CONNECT
- SPOT
- the ai corporation
- THE UNLIMITED

Manufacturing

- BOSCH
- HITACHI
- iBase-t
- IGNITION GROUP
- JELD-WEN WINDOWS & DOORS
- MORRIS GARAGES Since 1924
- TATA MOTORS
- Volkswagen

Healthcare

- Kepro
- LUPIN
- o2h
- OptioR
- stryker
- Verofax
- ZEVO HEALTH — MOVE · NOURISH · INSPIRE

Consumer

- Disney
- Hindustan Unilever Limited
- idox
- LG
- iVvy marketplace
- LANDMARK GROUP
- Mondelēz International
- ROKER
- nXIVI
- ubidata — RACE ANALYSE DEFENSE
- ZIFF DAVIS

Others

- ABB
- amazon
- dishtv
- Flipkart
- HMM
- Shell
- SONY

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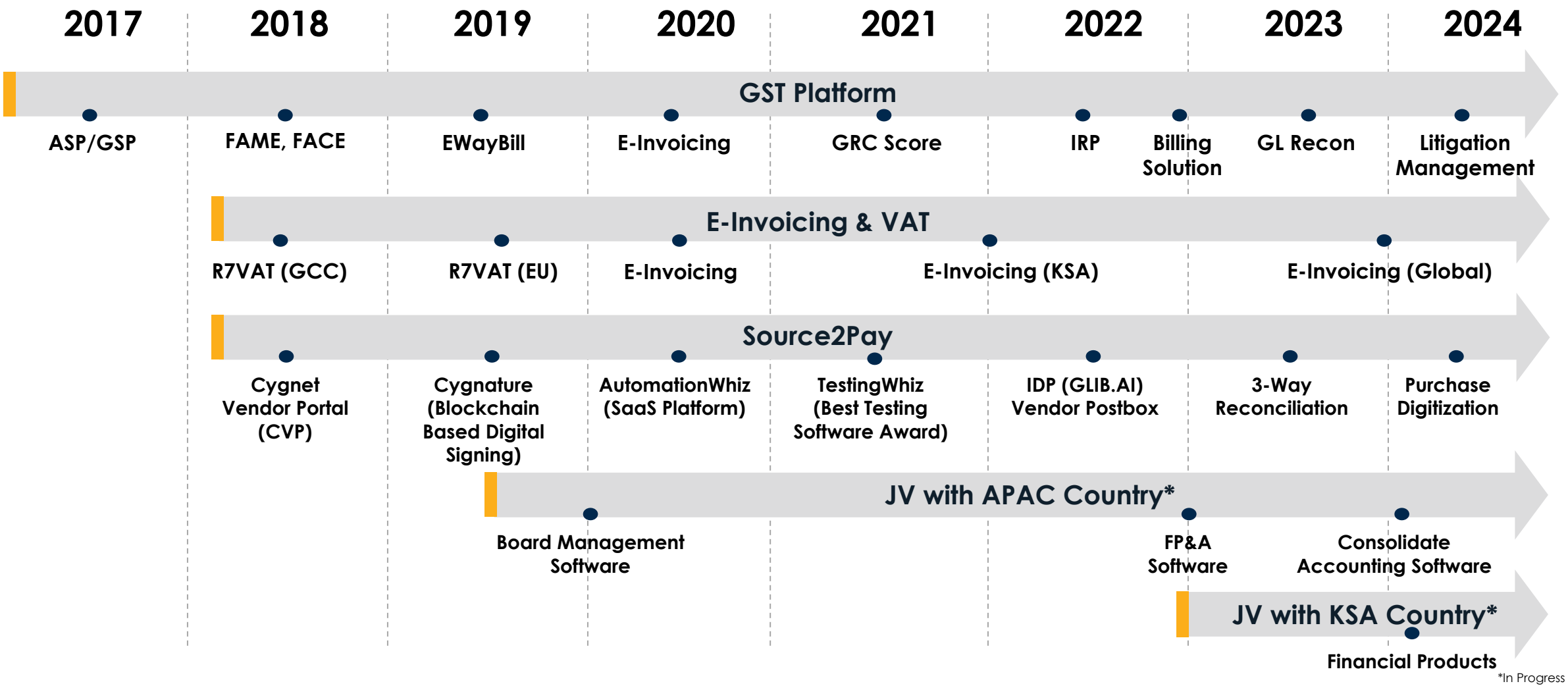
CYGNET.ONE

What we do

Products and Platforms

02

Cygnet Products Ecosystem Evolution



*In Progress

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Our platforms for Tax & Finance Transformation

Tax Compliance

Automated platform for indirect tax requirements

Purchase Digitization Source to Pay

Compliance-based vendor management solution (Requisition-Vendor onboarding-purchase automation-payments)

Accounts Payable

Compliance-based flags to manage accounts payable

Invoicing

On-cloud invoicing and billing solution for ecosystem of Corporates

Origination

Automated & digital onboarding journey to ensure accurate and verified data inputs

Analytical engine

Rule engine to enable credit assessment based on financial data

Credit Assessment

Financial data analysis using different data sources used for credit assessment and decisioning

Risk Monitoring

Early warning identification for effective disbursement and monitoring

In-house & partner based Managed services | Integration services

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Let numbers share Cygnet product story

1300+
Subscribers

50000+ GSTIN (Business entities)

Began the journey with **250+** subscribers in 2017

95% Client Retention Rate

97% Client Satisfaction Rate

15000+
Users

With **2500+** Concurrent users

Support the users in the Data Center On-premise, Data Center Private, Customer Captive On-premise and in the cloud

350M+
Transactions

Scaled the architecture from Monolithic to Microservices to support

60M+ transactions in 2017 to 350M+ transactions in 2023

150M+
e-Invoices

Delivered the user experience (IRP) using VueJS, Angular, Net Core & PostgreSQL with optimum cost

Began the journey with **60M+** e-invoices in 2020

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Creating & Delivering Value for Tax Transformation

19%	India's e-Invoice volumes processed via Cygnet's compliance platform
30%	Of Nifty 50 companies trust us for their Tax Transformation needs
55M	Transactions processed via Cygnet Tax Platform each month
412M	e-Invoices generated through Cygnet platform

Clients who trust us

BFSI	Pharma, Life sciences	Manufacturing & Hi-Tech	Retail & CPG	Other Industries
AXIS BANK	Alere	CEAT	Arvind Fashioning Possibilities	ABB
Bank of Baroda	Bayer	Edelweiss / ECL Finance Ltd.	BESTSELLER	amazon
HDFC BANK	Biocon	JSW	Colgate	dishtv
IDFC FIRST Bank	Lupin	MG	Future Retail	Flipkart
kotak	Meril	Pidilite	LG	HMM
RXIL	SBI Life	Tata Power	Mahindra Logistics	Shell
UCO Bank	stryker	Toyota	Tata Capital	SONY
YES BANK	Wockhardt	UltraTech Cement	Unilever	

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Other Products

Automation Enablers

03

Product & Solution Ecosystem

Testing Whiz

A codeless automation testing tool for Web, Mobile, Front-end, Business Layer, Data Layer, Database, and API testing

Automation Whiz

An enterprise RPA platform with cognitive abilities powered by Artificial Intelligence (AI) and Machine Learning (ML)

Cygnature

Block-chain, secure and paper-less based signing solution

Bulk Signing

Desktop & token-based documents signing in bulk

Global B/S consol.

Automated consolidation of Balance sheet across the globe for strengthening group business management

Board Room Management

Trinity Board provides a centralized platform for managing all aspects of board meetings, from creating agendas and distributing materials to tracking action items and communicating securely

SAP Testing

- Independent SAP Assurance Services
- SAP Test Automation as a Service
- UX Testing Services
- Supporting Business Assurance

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Living the Trust

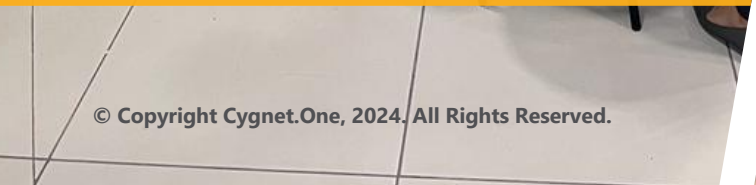
Company Culture

04

Business Value for
Customers

Career Value for
Cygnetians

Social Value for
Communities



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Our Leadership

Niraj Hutheesing
Managing Director &
Chief Executive Officer

Tejinder Pal Oberoi
Executive Director

Keval Hutheesing
Executive Director

Apurva Ashar
Executive Director

Nisarg Trivedi
Chief Financial Officer

Sanket Handa
Chief Product Officer

Milin Dholakia
Chief Delivery Officer

Rajesh Khunt
Vice President & Head of
Product Engineering

Rushad Shah
Associate Vice President &
Head of HR

Anuj Teli
Chief Information &
Security Officer

Anil Rajanala
Business Head – India

Abhijit Sen
Head of Architecture &
Innovation

Ashutosh Trasy
Vice President & Head of
Solutions & Strategy

Nimish Vora
Business Head - Americas

Shivangi Dubey
Head of Quality
Engineering

Kesha Shah
Head of Marketing

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Delivering Business Value to Customers

Business Transformation

Increased Visibility – 100%

Fully integrate the supply chains to Improve manufacturing processes through responsive, adaptive and automated operations.

Speed to Market – 40%

Greater flexibility in the manufacturing processes, improving the production speeds and reducing time to market

Intelligent Enterprises – 100%

100% integrated systems with unified experience, Simplified automated processes, Cloudification

Intelligence Transformation

Cost Reductions – 30%

Promote seamless operations, automated corrective actions and better preventive maintenance

Improved Efficiency – 75%

Intelligent decision making through analysis of key insights to improve overall operational efficiency

Business Agility – 60%

Sense and respond to events in real-time, Evolve processes and Accelerate product innovation for
better quality and precision

Experience Transformation

Higher Product Quality – 90%

Real-time monitoring across processes and production levels to close quality gaps and improve product quality

Value Based Delivery – 100%

Measure and Monitor ROI with Continuous improvement using XLAs

Connected Experience – 100%

Enables enterprises to create efficient, faster, responsive, interactive and valuable digital experiences which in turn help the customers to stay ahead

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Delivering Career Value to Cygnetians

6 Years of Cygnet Academy

16000+ Learning Hours

70+ Technical Certification

28% Attrition Rate

15 Knowledge Café sessions

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Delivering Social Value to Communities

16 Bed ICCU Facility at Jivraj Mehta Hospital

5 Tablet libraries & 90 tablets at the Samerth Charitable Trust

350+ Empowering Students Daily

700 Food Ration Kit Donated in the Pandemic

10+ Computer Labs at Municipal Schools Advanced Education

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Goals for 2027

1

Grow **30%** Year on Year

2

In the **Top 3** IT products esp. Tax Technology and services companies

3

Best Places to Work, a benchmark for employee & customer delight across Ahmedabad

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THANK YOU

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